ANNEX **B2**

Framework of the specific training objectives and of the prerequisites

Master of Science in INTERNATIONAL MARKETING, MANAGEMENT & ORGANIZATION Rau, art. 12, comma 2, letter b

Allegato B2 → Quadro degli obiettivi formativi specifici e delle propedeuticità

Corso di Laurea Magistrale in INTERNATIONAL MARKETING, MANAGEMENT & ORGANIZATION [Rau, art. 12, comma 2, lettera b]

N.	Course	Settore SSD	Learning outco	omes: knowledge and skills	Mandatory preparations* [Propedeuticità obbligatorie*]
1	Strategy & Business Model	SECS-P/08	Conoscenza e comprensione	 To know the main theoretical theories and models related to corporate and business strategy as well as business models; To know the main methodologies for the implementation of business strategy; To be able to make the diagnosis of business cases and problems of organizations of different size, sector, complexity. 	
			Capacità di applicare conoscenza e comprensione	To be able to apply theoretical knowledge to formulate guidelines for the definition of corporate and business strategy solution, with reference to case studies related to organizations of different size, industry, level of complexity.	
			Autonomia di giudizio	To be able to devise, by rigorously applying an appropriate methodology, a diagnosis and an intervention in corporate and business planning procedures, given the environmental and organizational conditions.	
			Abilità comunicative	• To be able to communicate strategy and business model plans to internal and external stakeholders with oral, written and negotiation tools.	
			Capacità di apprendimento	 To build on the knowledge acquired in the course to undertake continuous learning on further conceptual models, diagnosis techniques about corporate and business strategy as well as business models. Through teamwork, students should acquire the ability to work on projects, to manage independently a complex task, to manage conflicts, to manage independently their working time. 	

2	International	SECS-P/06	Conoscenza e	To know two important branches	
	Economics	SECS-P/00		of international economics	
	Economics		comprensione	literature: first, the class of	
				models; second, to focus the	
				attention on the economic	
				dynamics at the firm's level, in	
				particular by handling the concept	
				of internal and external	
				economies of scale.	
				Along this framework, several	
				examples taking from the	
				international institution's reports	
				will be discussed.	
			Capacità di	At the end of the course unit the	
			applicare	students will be able to:	
			conoscenza e	Identify the underlying concept	
			comprensione	of economics learnt in Micro and	
			, , , , , , , , , , , , , , , , , , , ,	Macroeconomics classes to	
				International economics issues	
				and models;	
				use international economics models and tells for to analyses.	
				models and tolls for to analyses complex topics;	
				 understand that economics has 	
				no dogmas or accepted truths,	
				but, as a social science, it's must	
				be grounded on a changing	
				reality.	
			Autonomia di	At the end of the course unit the	
			giudizio	students will be able to:	
			gradizio	analyse from a critical point of	
				view every model, idea, fact	
				presented to see under which	
				conditions a specific scientific	
				framework can or cannot be	
				used;	
				analyse international	
				institution's reports to	
				appreciate if the theory matches the facts;	
				learns where he/she can find	
				reliable information/data about	
				international economics;	
				 judge a specific economic fact 	
				beyond the common point of	
				views.	
			Abilità	Being able to communicate (with	
			comunicative	oral and written tools) the	
				quantitative and qualitative	
				aspects, also with regard to non-	
				expert operators, of international	
				economics models and application,	
				so as to enable the interlocutors to	
				understand in details these	
			Canacità di	aspects.	
			Capacità di	Based on the knowledge and methods acquired in the course,	
			apprendimento	students can undertake continuous	
				learning on further conceptual and	
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		1		operational models of international	
				economics.	
3	Laboratory of Statistics and Mathematics	SECS-S/03 SECS-S/06	Conoscenza e comprensione	The course supply the students with specific tools for the quantitative analysis of the univariate and the multivariate phenomenon with a focus on the marketing research methods.	
			Capacità di applicare conoscenza e comprensione	At the end of the course unit the students will be able to: • distinguish and evaluate the different sources of data; • collect data by means of a questionnaire; • recognise the informative contents of a given dataset; • decide how to treat the specific kinds of data; • apply the main inferential tools (HT, linear models, generalized linear models); • apply the data reduction methods (Principal Components Analysis and Factor Analysis); • use the software R for the multivariate data analysis.	
			Autonomia di giudizio	The students will be able to work independently recognising the different kinds of data, identifying the specific issues involved in the data analysis and applying the optimal statistical tool given a specific empirical framework.	
			Abilità comunicative	Topics faced during the semester introduce the statistical tools that students can use during the development of the master degree thesis and in their future jobs. The empirical homework aims at developing the practical and the communication skills of the students. In particular they will be asked to use the studied statistical methods to collect and to summarise the information.	
			Capacità di apprendimento	The basic statistical methods are given and some additional methods are introduced in order to stimulate the learning capacity of students. Moreover, the students are asked to develop autonomously a practical exercise in order to apply the studied arguments and simulate a work experience.	
4	International Management	SECS-P/08	Conoscenza e comprensione	To develop students' knowledge about the fundamental concepts of doing business in an international	

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				environment, with particular	
				reference to:	
				the strategic dimension of	
				international business including	
				the global value chain	
				configuration;	
				entry modes in international	
				markets;	
				strategy and marketing in the	
				international business context;	
				doing business in emerging markets.	
			Capacità di	At the end of the course the	
			applicare	student should be able to:	
			conoscenza e	 understand the context of 	
				international business as a	
			comprensione	specific business domain;	
				apply theories and practices to	
				concrete business cases;	
				• assess the drivers of firms'	
				international performance.	
			Autonomia di	At the end of the course the	
			giudizio	student should be able to:	
				discuss with a critical approach	
				real situations;	
				integrate the knowledge	
				acquired in other courses in order to solve management	
				issues within an international	
				context	
			Abilità	Students will be able to	
			comunicative	communicate (with oral and	
			Comunicative	written tools, also with regard to	
				non-expert operators) business	
				opportunities and decisions	
				considering the specific challenges	
				coming from the international	
				environment.	
			Capacità di	Students will learn a conceptual	
			apprendimento	framework to get oriented and	
			' '	work in the international business	
				context that will help them dealing	
				with a growing number of	
				decisions about strategies across national boundaries	
5	Loading	SECS D/10	Congress	To know the main theoretical	
) 5	Leading	SECS-P/10	Conoscenza e	models on organizational change;	
	Change for		comprensione	To know the relationship between	
	Organization			markets, technology, other	
	Renewal			environmental features, and	
				internal resources within the	
				process of organizational change;	
				• To know the role of leaders in the	
				process of organizational change.	
			Capacità di	To be able to critically analyze the	
			applicare	need for change of organizations	
			conoscenza e	of various size, industry and	
L		<u> </u>	comprensione	complexity;	
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			Autonomia di giudizio	 To be able to design a plan for change for organizations of various size, industry and complexity; To be able to design training activities for change leaders. To be able to devise, by rigorously applying an appropriate 	
				methodology, a diagnosis and an intervention of organizational change.	
			Abilità comunicative	 To be able to communicate a plan for change to internal and external stakeholders; To be able to use the techniques and tools of leadership communication for change. 	
			Capacità di apprendimento	To build on the knowledge acquired in the course to undertake continuous learning on further conceptual models, diagnosis techniques and change interventions.	
6	Managing Teams for Innovation	SECS-P/10	Conoscenza e comprensione	 To understand the behavior of individuals in the working environment; To understand the main features of teams; To identify issues of job satisfaction, commitment, and group think. 	
			Capacità di applicare conoscenza e comprensione	 To be able to properly set up a group or a team; To support teams in their problems solving and decision making activities; To support in the resolutions of conflicts 	
			Autonomia di giudizio	After the course, the student will be able to assess the effectiveness of a working team and identify problems and weaknesses.	
			Abilità comunicative	Students will learn how to address conflicts within teams, how to deliver a leadership speech and how to lead a problem-solving session.	
			Capacità di apprendimento	After the course, the student will have the instruments to read documents and materials on human behavior in a working environment and keep updated on the most recent research results on the topic.	
7	Advanced Management & Control	SECS-P/07	Conoscenza e comprensione	To know, in a sufficiently structured manner the principles, methodologies and tools that guide the company management	

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				in measuring and controlling the	
				value and performance of the	
				company, group and part of the	
				company level;	
				• To know, in a sufficiently	
				structured way, the tools for the	
				design and implementation of a	
				multidimensional system of	
				measures for strategic and	
				operational governance of the key	
				variables at company, group and part level;	
				To understand the processes for	
				the design and implementation of	
				a multidimensional system of	
				measures for strategic and	
				operational key variables at	
				company, group and part level.	
			Capacità di	To be able to critically analyse the	
			applicare	need for developing a	
			conoscenza e	measurement & control value and	
			comprensione	performance system in	
			Comprensione	organizations of various size,	
				industry and complexity;	
				• To be able to design a plan of	
				developing and implementation of	
				a multidimensional system of	
				measures for strategic and	
				operational governance of the key	
				variables at company, group and part level;	
			Autonomia di	To be able to devise, by rigorously	
			giudizio	applying an appropriate	
			giuuizio	methodology, a diagnosis and an	
				intervention about measurement &	
				control value and performance	
				system.	
			Abilità	Being able to communicate (with	
			comunicative	oral and written tools) the	
				quantitative and qualitative	
				aspects, also with regard to non-	
				expert operators, of measurement	
				& control value and performance	
				systems, so as to enable the interlocutors to understand in	
				details these aspects.	
			Capacità di	Based on the knowledge acquired	
			apprendimento	in the course, students can	
			αρριτιαπησιιο	undertake continuous learning on	
				further conceptual and operational	
				models of measurement & control	
				value and performance systems.	
8	International	IUS 04	Conoscenza e	To develop students' knowledge	
	Commercial,	IUS/14	comprensione	about the fundamental concepts of	
	Brand &			international commercial, brand	
	Patent Law			and patent law, with particular	
				reference to:	
				 structural and operational aspects of international 	
		İ		aspects of international	

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			Capacità di applicare conoscenza e	commercial law; structural and operational aspects of international brand law; structural and operational aspects of international patent law. At the end of the course the student should be able to: understand the context of	
			comprensione	 international commercial, brand e patent law; apply theories and procedures related to the principal topics of international commercial, brand e patent law; assess the drivers of evolution of international commercial, brand e patent laws. 	
			Autonomia di giudizio	At the end of the course the student should be able to: • discuss with a critical approach real situations; • integrate the knowledge acquired in other courses in order to solve management issues under the constrain of the international commercial, brand e patent laws.	
			Abilità comunicative	Students will be able to communicate (with oral and written tools, also with regard to non-expert operators) decisions considering the specific challenges coming from the international commercial, brand e patent laws.	
			Capacità di apprendimento	Based on the knowledge acquired in the course, students can undertake continuous learning on further conceptual and operational process of international commercial, brand and patent laws.	
9	Laboratory of Business Strategy and Policies	SECS-P/06	Conoscenza e comprensione	 To know how to solve, in a team, a specific problem proposed by two real firms. To acquire self-awareness as a business consultant To how to create a productive relationship with firm's delegates and the tutors. To know how to be focussed on the problem solving process and how to deal with a firm and its constraints. 	
			Capacità di applicare	Students, in teams, must autonomously organize itself to recover all the information, theories, approaches needed to	

the companies to explore all the possibilities to find proper decision trees. Decision trees will be then presented to the company to find an agreement over the most suitable solution. Students organize themselves as a real consultancy firm. Autonomia di giudizio Autonomia di adiagnosis on the problems of the company and identify a path of the	
decision trees. Decision trees will be then presented to the company to find an agreement over the most suitable solution. Students organize themselves as a real consultancy firm. Autonomia di giudizio Autonomia di adiagnosis on the problems of the	
Decision trees will be then presented to the company to find an agreement over the most suitable solution. Students organize themselves as a real consultancy firm. Autonomia di giudizio Students, in groups, should be able to critically formulate a diagnosis on the problems of the	
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Autonomia di giudizio • Students, in groups, should be able to critically formulate a diagnosis on the problems of the	
giudizio able to critically formulate a diagnosis on the problems of the	
diagnosis on the problems of the	
company and identify a path of the	
decision-making process and an	
originally developed solution;	
Students, in teams, through	
meetings with the company and	
tutors, learn how to make a	
continuous comparison between	
personal judgment and opinions,	
constraints, suggestions made by	
clients and their senior consultants.	
Abilità Being able to communicate in an	
comunicative interactive way and in a direct way	
(with oral and written tools) the	
quantitative and qualitative	
aspects of: problem solving	
processes, solutions and	
proposition, to expert but also with	
regard to non-expert operators.	
This abilities must enable the	
interlocutors to understand in	
details all aspects of the issue.	
Capacità di Based on the knowledge acquired	
apprendimento in the course, students can undertake continuous learning on	
further conceptual and operational process of business strategy and	
politics in different complex	
decision contexts.	
10 Relationship SECS-P/08 <i>Conoscenza e</i> • To know the main theoretical	
Marketing and comprensione theories and models related to relationship marketing & social	
media management;	
• To know the main methodologies	
for the implementation of	
relationship marketing & social	
media through internet	
marketing plan definition and	
implementation;	
• To know the main theories,	
methodologies, techniques of:	
social media marketing and	
management, brand portfolio,	
advertising strategy in a	
relationship perspective;	
Capacità di To be able to apply the main	
applicare theories, methodologies and	
techniques of: social media	

			conoccon=c	marketing and management	
			conoscenza e	marketing and management,	
			comprensione	brand portfolio, advertising	
				strategy in a relationship	
				perspective to the diagnosis of	
				business cases and problems of	
				organizations of different size,	
				sector, complexity;	
				• To be able to apply such	
				theoretical knowledge to formulate	
				guidelines for the definition of	
				relationship marketing solution,	
				with reference to case studies	
				related to organizations of different	
				size, sector, complexity;	
			Autonomia di	• Students should be able to	
			giudizio	independently and critically	
			giudizio	formulate a diagnosis of	
				relationship marketing & social	
				media problems, and evaluate	
				an intervention.	
				Students should be able to	
				choose independently which	
				tools to adopt in the	
				development, given the	
				environmental and	
				organizational conditions.	
				 Through teamwork, students 	
				should acquire the ability to	
				work on projects, to manage	
				independently a complex task,	
				to manage conflicts, to manage	
				independently their working	
				time.	
			Abilità	Being able to communicate (with	
			comunicative	oral and written tools) the	
				quantitative and qualitative	
				aspects, also with regard to non-	
				expert operators, of relationship	
				marketing & social media	
				management activities, structures,	
				processes, so as to enable the	
				interlocutors to understand in	
				details these aspects.	
			Capacità di	Based on the knowledge acquired	
			apprendimento	in the course, students can	
				undertake continuous learning on	
				further conceptual and operational	
				models of relationship marketing	
				and social media management.	
11	Innovation	SECS-P/08	Conoscenza e	• To recognize the importance of	
1	Management		comprensione	innovation and of its	
	unugenient		Comprensione	management in today's economic	
				and technological scenario;	
				To know the main constituents of	
				an innovation strategy and to	
				describe what are the main	
				organizational antecedents of	
				innovation;	
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1				• To be able to manage the main	
				phases of a typical innovation	
				process.	
			Capacità di	• To be able to apply theories for	
			applicare	identifying the main	
			conoscenza e	organizational and strategical	
			comprensione	antecedents of innovation;	
			Comprensione	• To be able to manage the	
				innovation process.	
			Autonomia di	• to analyse with a critical approach	
			giudizio	real case histories;	
				• to integrate the knowledge	
				acquired in other courses in order	
				to solve management issues	
				concerning innovation	
				management.	
			Abilità	At the end of the course the	
			comunicative	student will have developed:	
				• problem solving abilities, analysis	
				and interpretation skills;	
				• oral and written communication	
				skills;	
				• teamwork and collaboration skills.	
			Capacità di	Based on the knowledge acquired	
			apprendimento	in the course, the student can	
			арргениннене	undertake continuous learning on	
				further opportunities dealing with	
				innovation and innovation	
				management.	
12	Quality	SECS P/13	Conoscenza e	The subject aims at both offering	
	Management		comprensione	the knowledge relative to the	
			23	parameters to be taken into	
				account in order to implement a	
				quality system and making the	
				advantages that may derive for	l
1				advantages that may derive for	
1				enterprises be understood	
			Capacità di	enterprises be understood The both knowledge and	
			•	enterprises be understood	
			applicare	enterprises be understood The both knowledge and understanding of such themes have to offer students the	
			applicare conoscenza e	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various	
			applicare	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different	
			applicare conoscenza e comprensione	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field.	
			applicare conoscenza e	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow	
			applicare conoscenza e comprensione	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy	
			applicare conoscenza e comprensione Autonomia di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a	
			applicare conoscenza e comprensione Autonomia di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different	
			applicare conoscenza e comprensione Autonomia di giudizio	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises	
			applicare conoscenza e comprensione Autonomia di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability	
			applicare conoscenza e comprensione Autonomia di giudizio	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results	
			applicare conoscenza e comprensione Autonomia di giudizio	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following	
			applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system	
			applicare conoscenza e comprensione Autonomia di giudizio	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to	
			applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative Capacità di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on	
			applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on which a quality system is based	
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			applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative Capacità di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on which a quality system is based and the parameters that have to be monitored in order to verify the	
			applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative Capacità di apprendimento	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on which a quality system is based and the parameters that have to be monitored in order to verify the results obtained	
13	Laboratory of	ING-	applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative Capacità di	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on which a quality system is based and the parameters that have to be monitored in order to verify the results obtained To develop students' knowledge	
13	Laboratory of Business	ING- IND/35	applicare conoscenza e comprensione Autonomia di giudizio Abilità comunicative Capacità di apprendimento	enterprises be understood The both knowledge and understanding of such themes have to offer students the possibility to apply them to various enterprises working in different production field. The themes discussed would allow students get an opinion autonomy on the opportunity of adopting a quality system by different enterprises Students would acquire the ability of relating/showing the results obtained by enterprises following the choice of a quality system Students would be able to understand the principles on which a quality system is based and the parameters that have to be monitored in order to verify the results obtained	

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	Process			models, tools and processes of	
	Reengineering			business process reengineering	
	and Project			and project management with	
	Management			particular reference to;	
				analysis of the business processes	
				and business process	
				reengineering;	
				analysis of needs related to	
				projects;	
				• prepare projects that are	
				compatible with established	
				objectives and contrains;	
				manage project planning and	
				progress analysis for business	
				intelligence and for measurement	
				& control value systems,	
				 develop the gap analysis between budget times and parameters and 	
				real processes;	
			Canacità di		
			Capacità di	• To be able to critically analyse process pattern and	
			applicare	measurement processes in real	
			conoscenza e	contexts;	
			comprensione	• To be able to design a plan to	
				develop a project and a process	
				analysis procedure in different	
				firms for size, industry and	
				contexts;	
				• To be able to use Use IT support	
				for project management	
			Autonomia di	To be able to devise, by rigorously	
			giudizio	applying an appropriate	
			giuuizio	methodology, a diagnosis and an	
				intervention of developing:	
				business process reengineering	
				procedures and project	
				management solutions.	
			Abilità	Being able to communicate (with	
			comunicative	oral and written tools) the	
			Comameative	quantitative and qualitative	
				aspects, also with regard to non-	
				expert operators, of activities	
				characterising business process	
				reengineering and project	
				management, so as to enable the	
				interlocutors to understand in	
				details these aspects.	
			Capacità di	To build on the knowledge	
			apprendimento	acquired in the course to	
				undertake continuous learning on	
				further conceptual and operational	
				models of business process	
				reengineering and project	
4.4		CECC - 100		management.	
14	International	SECS-P/08	Conoscenza e	To know the main theoretical models on sales and legistics	
	Sales &		comprensione	models on sales and logistics	
	Logistics			management in an international context;	
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			Capacità di applicare conoscenza e comprensione	 To understand how consumer and technology disrupters can impact logistics and sales management; To know how a company can develop a decarbonization strategy for its logistics operations. To be able to critically analyse the need for international sales and logistics network development; To be able to design a plan to develop a performing international sales & logistic network for firms of various size and industries; To be able to design a plan to develop foreign trade techniques for firms of various size and industries 	
			Autonomia di giudizio	 industries To be able to devise, by rigorously applying an appropriate methodology, a diagnosis and an intervention of developing an international sales & logistics network. 	
			Abilità comunicative	Being able to communicate the quantitative and qualitative aspects, also with regard to non-expert operators, of individual activities, structures, formats and sales processes, as well as the international logistical aspects connected to them, so as to enable the interlocutors to understand in details these aspects.	
			Capacità di apprendimento	To build on the knowledge acquired in the course to undertake continuous learning on further conceptual and operational models on sales and logistics in international contexts.	
15	Laboratory of Negotiation in Cross Cultural Business Environment	SECS-P/10	Conoscenza e comprensione	 Be familiar with the basic concepts, theories and practices of negotiation and conflict resolution in the business setting Understand the mechanisms of value creation and achievement of integrative negotiation outcomes in a cross cultural business setting 	
			Capacità di applicare conoscenza e comprensione	 Acquire skills in the systematic preparation of a negotiation with the collection of strategic information regarding the players and the negotiation setting and conditions 	

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				Develop skills in negotiation	
				management in cross cultural	
			Automonoio di	settings	
			Autonomia di	Develop the ability to critically assess the interests involved in the	
			giudizio	negotiation and formulate	
				judgements about possible	
				solutions in terms of relative	
				optimization, costs and benefits.	
			Abilità	Acquire interpersonal	
			comunicative	communication skills in the context	
				of negotiation and conflict	
				resolution, with particular focus on	
			C	cultural differences.	
			Capacità di	Be able to continuously reflect on personal attitudes and potential of	
			apprendimento	improvement in multicultural	
				negotiation situations.	
16	Research	SECS-P/08	Conoscenza e	Knowing quantitative methods of	
	Tools for		comprensione	marketing research and having a	
	Marketing		,	degree of understanding of many	
				of the techniques currently used in	
				modern marketing practice.	
			Capacità di	Be able to identify different sources	
			applicare	of marketing research data, to	
			conoscenza e	examine processes for collecting	
			comprensione	and analyzing research data, and	
				to demonstrate methods for preparing and presenting	
				preparing and presenting marketing research reports.	
			Autonomia di	Being able to apply the appropriate	
			giudizio	tools given a specific marketing	
			giaanzio	research context (diagnostic and	
				analytic abilities).	
			Abilità	Being able to communicate (with	
			comunicative	oral and written tools) the	
				quantitative and qualitative	
				aspects, also with regard to non-	
				expert operators, of marketing	
				research activities and tools and	
				techniques used in marketing	
				practice, so as to enable the	
				interlocutors to understand in	
				details these aspects.	
			Capacità di	After the course, the student will	
			apprendimento	have the basis to further develop	
				his/her abilities to master the tools	
				to perform marketing research.	
17	Laboratory of	SECS-S/01	Conoscenza e	The course offers to the students	
	Business		comprensione	specific tools for the quantitative	
	Analytics &			analysis of the univariate and the multivariate phenomenon with a	
	Big Data			focus on the marketing research	
				methods.	
			Capacità di	At the end of the course unit the	
			applicare	students will be able to:	

			conoscenza e comprensione	 distinguish and evaluate the different structure, processes and logic of business analytics software; collect data by different business analytics software and big data datasets; recognise the informative contents of a given big data dataset; decide how to treat the specific kinds of data; apply the main integrated software tools to realise a analytical reports; apply the main inferential tools; apply the data reduction methods; use different software for multivariate data analysis and business analytics processes.
			Autonomia di giudizio	After the course, the students will be able to identify, classify, elaborate and understand the main data-set connected with business analytics processes and big data.
			Abilità comunicative	Students will enrich their language with technical terms and will develop the ability to work and discuss with referents from different firm's functions and suppliers of business analytics tools/software and big data systems.
			Capacità di apprendimento	After the course, the student will have the basis to further develop his/her knowledge and understanding of business analytics processes and big data dataset.
18	Laboratory of New Digital Technology and Coding for Business	ING- INF/05	Conoscenza e comprensione	 To explore how current technology changes are modifying products and processes. To identify how new technologies can be used in a company to modify the product offer, processes and strategies. To understand the basics of coding and the uses of libraries for business needs.
			Capacità di applicare conoscenza e comprensione	 To be able to discuss technology needs with the technical referents of the company. To assess opportunities for application of new technologies in the company

			Autonomia di giudizio Abilità comunicative Capacità di apprendimento	products, processes and strategies. To be able to talk to suppliers of new technologies. After the course, the student will be able to read and understand the main technological trends and the impacts on the business. Students will enrich their language with technical terms and will develop the ability to work and discuss with referents from different functions and suppliers of technology. After the course, the student will have the basis to further develop his/her knowledge and understanding of coding techniques to be employed in applications for business.	
19	Environmental Protection for Sustainable Development	SEC-P/13		NON ATTIVATO	
20	Environmental & Resource Economics	AGR/01	Conoscenza e comprensione	The course provides the students with comprehensive knowledge about theoretical approaches and methodological tools of environmental/ecological economics, from a political economic point of view in a perspective of sustainable development.	
			Capacità di applicare conoscenza e comprensione Autonomia di giudizio	development. The course aims to provide graduates an advanced understanding of the methods and tools of environmental resources management. The course aims to enable students to acquire a specialized knowledge and understanding of selected aspects in order to: • contextualize the different approaches you can adopt; • identify and distinguish the tools, and point out their potential impacts on socio-economic and environmental system; • adopt the tools and understand the results derived from their implementation using examples and case studies about environmental resources management; • analyse the relationships among socio-economic variables and	

environmental resources interventions; • recognize strengths and weaknesses of both institutional and private interventions in favour of the conservation and/or promotion of environmental resources. Abilità comunicative Abilità comunicative Abilità comunicative By approaching environmental resources management students will have developed a methodological and cultural preparation that allows them to use skills for a critical approach during communication contexts and to enter various career fields. Students will have acquired the aptitude towards critical thinking, creative thinking, communicating, and collaborating in different socio-economic-environmental contexts in order to counteract environmental pollution and promote environmental resources. 1 Integrated Report & Conoscenza e comprensione SECS-P/07 Conoscenza e comprensione SECS-P/07 Conoscenza e comprensione SECS-P/07 Conoscenza e contract environmental accounting; • To know the relationship between integrated reports and environmental accounting procedure in different type of firms, industry and context; • To know the role of integrated reports and environmental accounting procedure in different type of firms, industry and context; • To know the role of integrated reports and environmental accounting procedure in different type of firms, industry and context;
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firms of various size, industry and complexity;
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